

AGENDA



Recommendation for Council Action

AUSTIN CITY COUNCIL

Regular Meeting: December 13, 2018

Item Number: **029**

Purchasing Office

Authorize negotiation and execution of a contract with ZirMed, Inc., to provide a revenue cycle management solution, for a term of five years, in an amount not to exceed \$950,000. (Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department	Purchasing Office.
Fiscal Note	Funding in the amount of \$166,467 is available in the Fiscal Year 2018-2019 Operating Budget of Emergency Medical Services. Funding for the remaining contract term is contingent upon available funding in future budgets.
Purchasing Language	Sole Source.
For More Information	Inquiries should be directed to the City Manager’s Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <mailto:AgendaOffice@austintexas.gov> or to the buyer, Sai Purcell, at 512-974-3058 or Sai.Xoomsai@austintexas.gov <mailto:Sai.Xoomsai@austintexas.gov>.
Client Department(s)	Emergency Medical Services.

Additional Backup Information:

The contract will provide Austin Travis County Emergency Medical Services (ATCEMS) with a web-based revenue cycle management solution that manages every aspect of the revenue cycle, including claims management, insurance eligibility, electronic explanation of benefits, submissions of electronic insurance claims, receipt of electronic remittance advice documents, and compatibility with a large variety of insurers.

ATCEMS currently has a clearinghouse contract with ZirMed, Inc. that expires March 2019. This contract will expand the services provided by the contractor to include the ability to generate documents in multiple languages and provide printing and mailing services. The expansion of this contract will ensure ATCEMS's ability to submit electronic claims to insurance carriers, receive electronic explanation of benefits, and receive electronic remittance advice documents. Offering privacy policy and accompanying insurance documents in multiple languages is critical to ensure the diverse populations served by ATCEMS understand their rights, eligibility and associated obligations.